



2014 Annual Report

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We ended 2013 almost as the year began – with the threat of snow, freezing rain and severe winter weather. Between these winter storm bookends, the Tennessee Emergency Management Agency worked 137 missions, 2,353 incidents and 10 states of emergency.

On a few occasions – a January tornado outbreak, severe spring storms and flooding in August – we came close to a Presidentially-Declared Disaster. Fortunately for many Tennesseans, who could have been victims of flooding, tornadoes or ice storms, the rain held off, the winds broke or the temperature didn't plummet. In fact in one incident, February's Black Bear Cub Resort fire, the rain actually prevented many homes and acres from burning and averted a potential evacuation for part of Pigeon Forge.



Because there wasn't a widespread, major disaster does not mean it was a quiet year in 2013. The opposite is true, in fact, as re-accreditation, planning, and training were all key success stories for TEMA this year.

I'm very proud that TEMA achieved full re-accreditation of Tennessee's entire emergency management program and met all 64 standards of the national Emergency Management Accreditation Program that evaluates whether government can respond to safeguard citizens and property. This recognition affirms Tennessee's position as one of the leading emergency management programs in the country.

TEMA's effort to ensure adequate support, resources and information for effective emergency planning, which contributed to our agency's re-accreditation success, are key factors in TEMA's preparedness mission. In 2013, TEMA updated the 600-page Hazard Mitigation Plan for the state. The plan includes new hazard maps, social vulnerability information, National Flood Plain Management data and 100-year hazard models for every Tennessee county. The Federal Emergency Management Agency, and its 13-member plan review committee called Tennessee's Hazard Mitigation Plan a national best practice to be emulated by other states.

Delivering quality training programs across Tennessee for local first responders, emergency management directors and county officials allowed TEMA to excel in customer service this year. We trained 1,000 more individuals in 2013 than in 2012, with a key course focus on hazardous materials response, search and rescue, and keeping current the emergency management skills of Tennessee's Emergency Service Coordinators.

I hope you are proud of the Tennessee Emergency Management Agency as we focus our hard work and continuous improvement efforts on our customers, which of course are local governments in our Great State of Tennessee.

A handwritten signature in black ink that reads "James A. Bassham". The signature is written in a cursive, slightly slanted style.

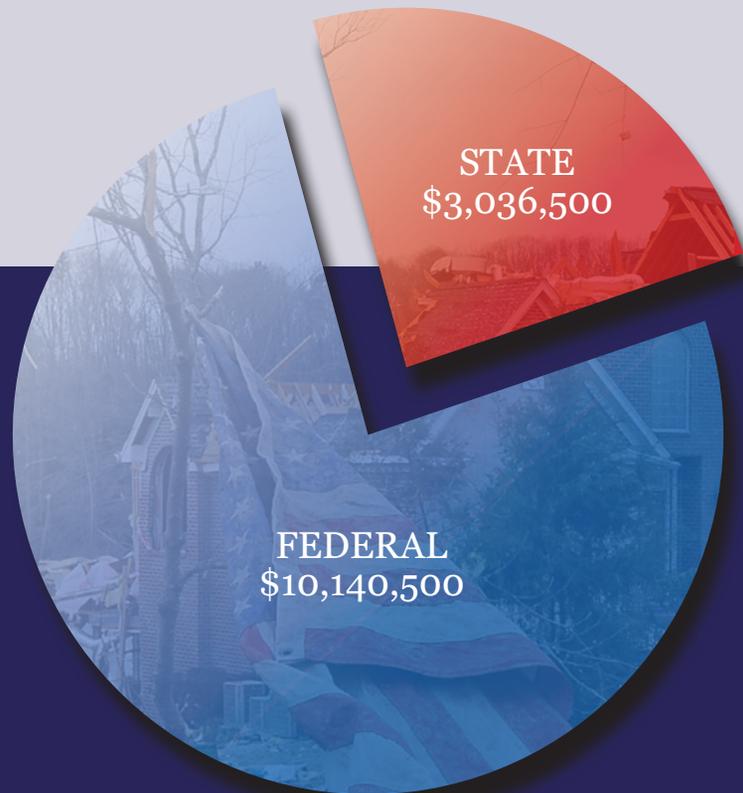
James Bassham
Director
Tennessee Emergency Management Agency

TEMA OPERATING BUDGET

| Funding Origin | Dollars | Percentage |
|----------------|---------------------|-------------|
| Federal | \$10,140,500 | 77% |
| State | \$3,036,500 | 23% |
| Total | \$13,177,000 | 100% |

TEMA Employees

| | |
|------------------|------|
| Year | 2013 |
| No. of Positions | 111 |



2013 HIGHLIGHT – RE-ACCREDITATION

TEMA Meets All 64 National Standards for Disaster Preparedness and Response

In May, the Emergency Management Accreditation Program (EMAP), a national nonprofit in Lexington, Ky. that evaluates disaster response agencies, fully re-accredited Tennessee's emergency management program and commended the state for its ability to bring together personnel, resources, and communications in preparing for and responding to disasters of any type.

The EMAP process evaluates emergency management programs on compliance with requirements in 16 areas, including: planning; resource management; training; exercises, evaluations, and corrective actions; and communications and warning. A program must meet all 64 individual standards. Accreditation is good for five years and must be maintained through interim reviews annually.

Tennessee was one of the 16 states to have achieved EMAP accreditation in 2007 and there are now 29 states that have met the EMAP standards.



Governor Bill Haslam receives Tennessee's re-accreditation plaque from Robie Robinson, EMAP Board of Directors Representative. Also joining the presentation are The Adjutant General Terry M. Haston (l), commissioner of the Tennessee Department of Military and Director Jim Bassham with the Tennessee Emergency Management Agency.



MISSION

The Tennessee Emergency Management Agency (TEMA) has the mission to coordinate emergency management response and recovery to reduce loss of life and property in the State of Tennessee.

AUTHORITY

TEMA is empowered by state law and by the Governor's executive authority (executive orders) to protect the public from disasters and emergencies. TEMA provides multipliers of assistance by reaching out for mutual aid from other departments or agencies of the state, from local jurisdictions, from other states and from the federal government.

RESPONSIBILITY

TEMA manages the flow of materiel and special teams and services to the incident commander. TEMA manages millions of dollars of federal grants and assistance provided to help people recover. TEMA and the State Emergency Operations Center (SEOC) perform as the staff of the Governor during a state declaration of emergency. TEMA and the SEOC are charged by law to ensure that the orders of the Governor are implemented and enforced.

REGIONS

TEMA maintains three Regional Offices to improve services to local emergency management directors and agencies in the area. Services include technical guidance, information on federal and state requirements for emergency management, updates on law and regulations, technical advice on grants, information on training, and a rapid avenue for local emergency managers to submit requests for state or other external mutual aid or assistance.

MISSIONS

Missions are created whenever TEMA specifically deploys state assets to respond to an incident.

2013

| Mission Type | Total | Percentage |
|------------------|------------|-------------|
| HAZMAT | 33 | 24% |
| General/SAR | 42 | 31% |
| Civil Protection | 6 | 4% |
| Transportation | 3 | 2% |
| Severe Weather | 53 | 39% |
| Total | 137 | 100% |

HAZMAT 24%

General/SAR 31%

Civil Protection 4%

Transportation 2%

Severe Weather 39%

2013

| Missions by Region | Total |
|--------------------|------------|
| East | 58 |
| Middle | 35 |
| West | 37 |
| Statewide | 7 |
| Total | 137 |

East 58

Middle 35

West 37

Statewide 7



TEMA Director Jim Bassham presents Deputy to the Governor Claude Ramsey with framed TEMA mementos to commemorate Ramsey's service to Tennessee. Ramsey retired in August 2013 after serving more than two years with Gov. Bill Haslam working on key initiatives, including civil service reform, economic development efforts, workforce development training and improved operation of state government. Ramsey, 70, was elected to the General Assembly in 1972 where he served four years. He was the assessor of property in Hamilton County from 1980-1994 and was a county commissioner for two years. He served 16 years as Hamilton County mayor.

PLANNING AND EXERCISES

TEMA's Planning and Exercises Branch is assigned to handle the agency's preparedness mission, to collect and disseminate operational and logistical information, to develop and maintain plans, and to prepare and execute development of exercises and evaluation oversight.

2013 ACCOMPLISHMENTS

Rewrote the entirety of Tennessee's 600-page Hazard Mitigation Plan. The plan included new hazard maps, social vulnerability information, National Flood Plain Management data and a 100-year hazard model for every Tennessee county. A 13-member FEMA review committee has approved the plan.

Revised and updated numerous state emergency plans including The Tennessee Emergency Management Plan (TEMP) and Catastrophic Annex (CAP).

Revised 17 Basic Emergency Operation Plans (BEOP).

Updated Tennessee's Threat and Hazard Identification and Risk Assessment (THIRA) to include resource typing estimates for 14+ core capabilities.

Enhanced Tennessee's State Preparedness Report (SPR) plan to quantify the state's preparedness capabilities.

Performed generator site inspections in numerous West Tennessee counties in partnership with the Tennessee Electric Cooperative Association.

Passed federally-graded exercise for the Watts Bar Nuclear Plant's off-site emergency protection plan and 50-mile ingestion pathway zone.

Held 23 Emergency Worker Training Classes and trained 897 personnel on protective actions in a nuclear emergency.

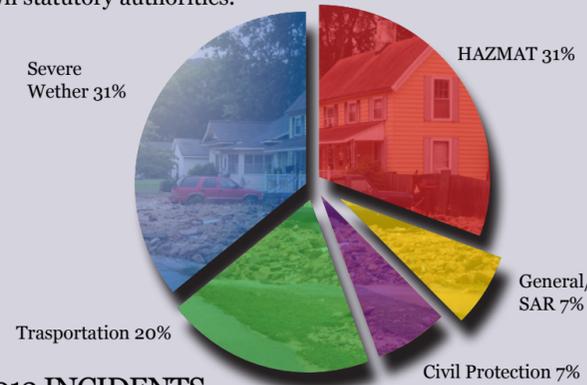
2014 HIGHLIGHTED EXERCISES & EVENTS

- Communication Table Top Exercise for National Governors Association Annual Meeting – March 12, 2014
- TNCAT 14 Workshops in West Tennessee – February, March and April
- CAPSTONE 14 / TNCAT 14 – Full Scale Exercise – June 16 to June 20, 2014
- The National Governors Association 2014 Annual Meeting – July 10 to July 13, 2014 in Nashville, Tenn.
- Department of Energy ORNL Full Scale Exercise for Oak Ridge National Laboratory – Aug. 20, 2014
- Sequoyah Power Plant Graded Exercise – Nov. 19, 2014



INCIDENTS

Incidents are anything reported to TEMA by local, state or federal authorities to be documented in official records. State agencies may also be involved, but these kinds of events are typically resolved locally or by state agencies under their own statutory authorities.



2013 INCIDENTS

| Type of Incident | Total | % |
|------------------|--------------|-------------|
| HAZMAT | 737 | 31% |
| General / SAR | 156 | 7% |
| Civil Protection | 154 | 7% |
| Transportation | 459 | 20% |
| Severe Weather | 847 | 36% |
| Total | 2,353 | 100% |

Breakdown Statewide/Region of Top Counties for Incidents

★ Top 10 Counties - Statewide

| | |
|------------|-----|
| Shelby | 194 |
| Davidson | 176 |
| Knox | 71 |
| Robertson | 67 |
| Sumner | 63 |
| Hamilton | 60 |
| Williamson | 59 |
| Rutherford | 49 |
| Wilson | 41 |
| Sullivan | 31 |

★ Top 5 - West

| | |
|---------|-----|
| Shelby | 194 |
| Madison | 27 |
| Decatur | 21 |
| Obion | 17 |
| Fayette | 17 |

★ Top 5 - Middle

| | |
|------------|-----|
| Davidson | 176 |
| Robertson | 67 |
| Sumner | 63 |
| Williamson | 59 |
| Rutherford | 49 |

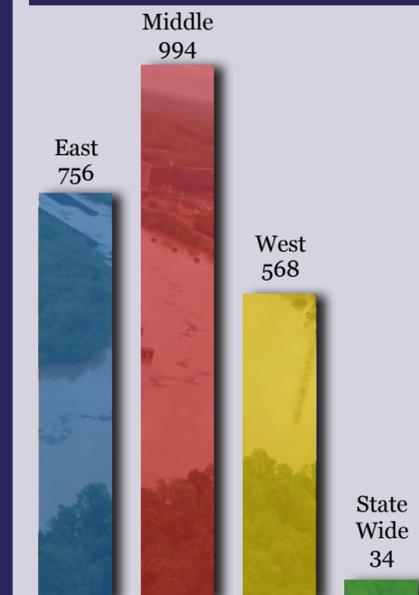
★ Top 5 - East

| | |
|----------|----|
| Knox | 71 |
| Hamilton | 60 |
| Sullivan | 31 |
| Greene | 27 |
| Campbell | 25 |



2013 INCIDENTS by REGION

| Region | No. of Incidents |
|--------------|------------------|
| East | 756 |
| Middle | 994 |
| West | 568 |
| Statewide | 34 |
| Total | 2,352 |



STATES of EMERGENCY - 2013

Winter Storm - January 15

- Fast-moving winter storm East and Upper East with freezing rain and ice
- I-28, I-81 and numerous State Routes received heavy snowfall
- 81,098 total customers without power

Freezing Rain & Ice - January 25

69 ice and snow covered highways
Multiple wrecks in Montgomery County on I-24
TEMA alerts Kentucky Emergency Management to warn drivers heading south about the icy conditions I-40 in Knoxville covered with heavy freezing rain

Tornado Touchdowns - January 29

12 tornadoes in total impacting Cheatham, Henderson, Hickman, Macon, Robertson, Rutherford, Sumner, Williamson & Wilson
One fatality in Davidson County
U.S. Small Business Administration Disaster Declaration

Black Bear Cub Fire - March 17

Wildland fire covering 161 acres
150 people evacuated and 65 cabins damaged or destroyed
No fatalities
Response: 50 local and state agencies with 200 personnel

Spring Storms, Floods & Tornadoes Thursday, April 11 - Monroe County

35 homes impacted - No fatalities
Friday, April 26 to Sunday, April 28 - Fayette, Stewart, Houston & Henry Counties
115+ structures impacted in affected counties
\$2.9 million in total damage - No fatalities
U.S. Small Business Administration Disaster Declaration

Thursday, April 26 to Sunday April 28 Fayette, Stewart, Houston & Henry Counties

115+ structures impacted in affected counties
\$2.9 million in total damage - No fatalities
U.S. Small Business Administration Disaster Declaration

Marion County Flooding - July 10

\$1.1 million in damage
132 impacted homes and businesses
County's two largest employers suffer major damage

Sullivan County Storm - July 20

88 homes and 65 businesses impacted
One fatality
U.S. Small Business Administration Disaster Declaration

Middle Tennessee Flooding - August 28

149 homes and 46 businesses impacted in Davidson, Sumner & Wilson Counties
10 inches of rain in some locations
200 water rescues
U.S. Small Business Administration Disaster Declaration

Freezing Rain, Ice & Flash Flooding December 5 to December 13

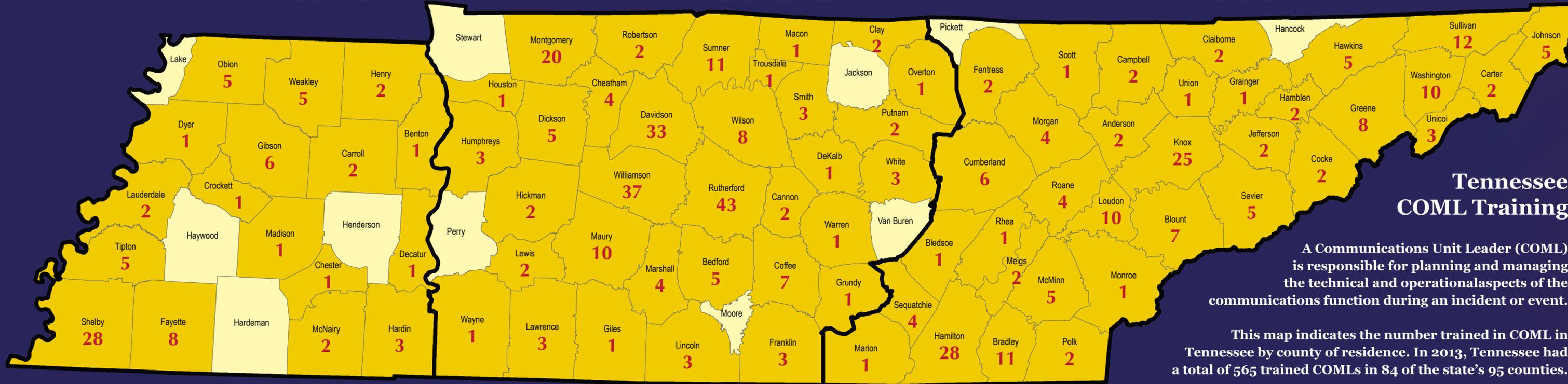
Three waves of freezing rain, sleet, snow and heavy rain affecting the entire state
Memphis declares State of Emergency due to ice predictions
Up to 12,000 people without power through the period in Benton, Chester, Dickson, Montgomery and Shelby Counties
Several wrecks on Interstates in West and Middle Tennessee due to icing conditions

Training Tennessee's Emergency Responders.

TEMA WEST

TEMA MIDDLE

TEMA EAST



**Tennessee
COML Training**

A Communications Unit Leader (COML) is responsible for planning and managing the technical and operational aspects of the communications function during an incident or event.

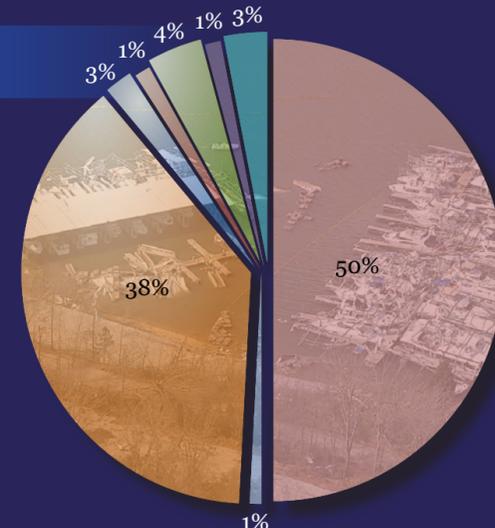
This map indicates the number trained in COML in Tennessee by county of residence. In 2013, Tennessee had a total of 565 trained COMLs in 84 of the state's 95 counties.



WWW.TNEMA.ORG

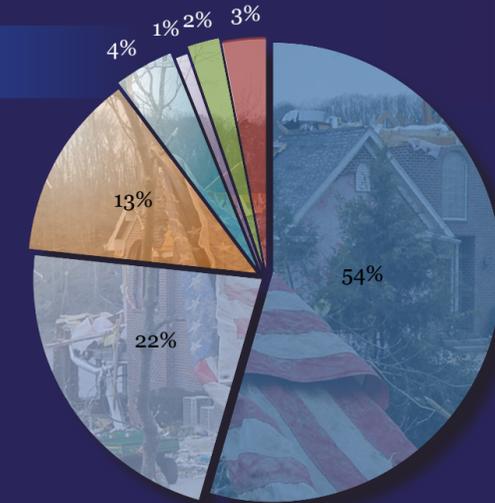
TOTAL TRAINED BY CATEGORY, 2004-2013

| | |
|---|---------------|
| Emergency Services Coordinator Training | 2,076 |
| SEOC Exercise Program | 7,641 |
| National Fire Academy | 2,468 |
| Communications | 5,361 |
| Search & Rescue | 1,307 |
| State Courses | 26,607 |
| FEMA Courses | 7,361 |
| Hazardous Materials | 34,963 |
| Total | 69,457 |



2013 TRAINING RESULTS

| Course Breakdown | Students | Classes | Percentage |
|---|--------------|------------|---------------|
| Emergency Services Coordinator Training | 1,035 | 12 | 3.0% |
| SEOC Exercise Program | 503 | 8 | 2.0% |
| National Fire Academy | 0 | 0 | 0.0% |
| Communications | 63 | 5 | 1.2% |
| Search & Rescue | 314 | 17 | 4.2% |
| State Courses | 1,427 | 52 | 12.9% |
| FEMA Courses | 1,575 | 89 | 22.1% |
| Hazardous Materials | 2,871 | 219 | 54.5% |
| Total | 7,788 | 402 | 100.0% |



**FAILURE
IS NOT AN
OPTION**

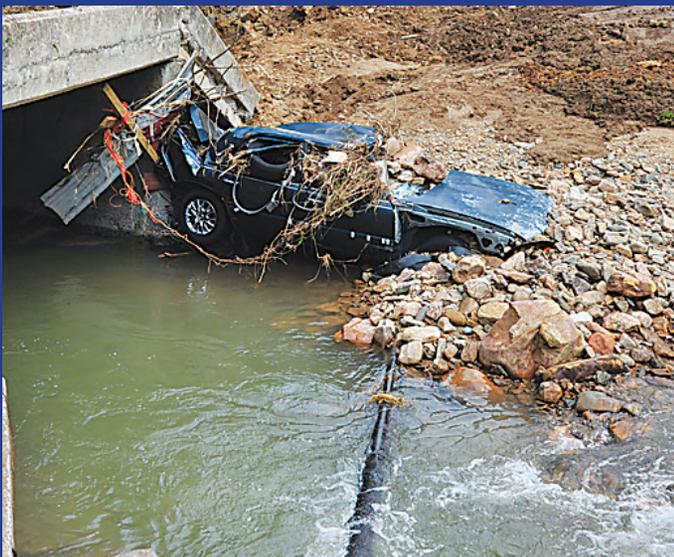
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TEMA IMPROVES CATASTROPHIC RESPONSE CAPABILITIES WITH CAPSTONE-14 EXERCISE

The CAPSTONE exercise is actually an exercise series designed to improve catastrophic earthquake response within the Central United States Earthquake Consortium (CUSEC) region. It is an initiative by CUSEC to advance preparedness in the Central U.S. and support Presidential Policy Directive 8 (PPD8). Under the direction of the CUSEC Board of Directors, CAPSTONE-14 is a three-year, multi-state scope of planning and preparedness activities culminating in a major, multi-state earthquake exercise in June 2014. It is designed to strengthen partnerships between local, state, and federal governments, while engaging public and private sector entities in planning response and recovery from a catastrophic earthquake occurring within the New Madrid Seismic Zone (NMSZ). Included in the initiative are both CUSEC Member, and Associate States; a total of 22 states in the central U.S.

This effort includes mitigation, preparedness, recovery, and response emergency management imperative planning activities that directly support federal legislation in the National Earthquake Hazards Reduction Program. From October 2013 to June 2014 CAPSTONE will have addressed four major events: Resource Allocation Workshop II & III; PRECAP and the main event CAPSTONE-14. The Resource Allocation Workshop or RAW has defined and coordinated emergency response resources available from state and federal sources in response to a major catastrophic event within the New Madrid Zone. The PRECAP workshop offered a focused look at the transportation challenges for highway systems, water ways, air transport, rail systems and the all-important need – fuel. Additionally, CAPSTONE-14 will support plans to improve building inspection capabilities and promote code adoption to enhance seismic safety and community resilience.

An expected outcome of the exercise series is improved emergency management situational awareness and common operational understanding across the region; improved communications processes to share information; improved interaction with the private sector to support community and business recovery; improved awareness of response resources and improved support coordination for local government from military organizations.



FEDERAL PASS-THRU DOLLARS

DISCLAIMER: *These figures are current as of January 2013 and represent total state contract amounts for entities receiving public assistance reimbursement in those counties, not just local government.*

| COUNTY | 2013 | 2004-2012 | TOTAL |
|--------------------------|---------------|---------------|---------------|
| Anderson County | 605,332.96 | 2,975,909.97 | 3,581,242.93 |
| Bedford County | 446,935.57 | 1,525,268.55 | 1,972,204.12 |
| Benton County | 1,025,924.59 | 1,812,563.99 | 2,838,488.58 |
| Bledsoe County | 230,410.48 | 1,088,627.52 | 1,319,038.00 |
| Blount County | 658,677.59 | 3,464,589.80 | 4,123,267.39 |
| Bradley County | 6,990,905.45 | 10,462,833.93 | 17,453,739.38 |
| Campbell County | 187,530.85 | 4,276,562.13 | 4,464,092.98 |
| Cannon County | 54,135.00 | 785,632.23 | 839,767.23 |
| Carroll County | 3,451,243.01 | 2,340,660.42 | 5,791,903.43 |
| Carter County | 129,435.65 | 1,309,166.26 | 1,438,601.91 |
| Cheatham County | 3,141,830.66 | 3,992,713.79 | 7,134,544.45 |
| Chester County | 514,035.75 | 827,500.98 | 1,341,536.73 |
| Claiborne County | 1,503,073.53 | 939,259.78 | 2,442,333.31 |
| Clay County | 568,563.37 | 806,878.90 | 1,375,442.27 |
| Cocke County | 577,010.99 | 1,507,240.23 | 2,084,251.22 |
| Coffee County | 267,698.42 | 1,542,384.52 | 1,810,082.94 |
| Crockett County | 1,379,681.17 | 646,101.25 | 2,025,782.42 |
| Cumberland County | 113,000.00 | 734,875.04 | 847,875.04 |
| Decatur County | 803,809.92 | 1,210,107.57 | 2,013,917.49 |
| DeKalb County | 1,314,209.00 | 564,398.45 | 1,878,607.45 |
| Dickson County | 768,653.19 | 2,174,180.81 | 2,942,834.00 |
| Dyer County | 7,774,238.39 | 7,030,162.49 | 14,804,400.88 |
| Fayette County | 1,228,139.32 | 2,927,323.76 | 4,155,463.08 |
| Fentress County | 20,000.00 | 193,686.50 | 213,686.50 |
| Franklin County | 275,282.12 | 1,640,507.61 | 1,915,789.73 |
| Gibson County | 11,316,101.52 | 16,691,405.58 | 28,007,507.10 |
| Giles County | 619,446.92 | 1,077,050.20 | 1,696,497.12 |
| Grainger County | 72,135.00 | 632,147.69 | 704,282.69 |
| Greene County | 2,428,704.15 | 2,426,647.21 | 4,855,351.36 |
| Grundy County | 29,372.70 | 496,742.64 | 526,115.34 |
| Hamblen County | 231,632.00 | 2,230,120.82 | 2,461,752.82 |
| Hamilton County | 26,261,647.14 | 16,393,948.72 | 42,655,595.86 |
| Hancock County | 147,760.49 | 416,872.94 | 564,633.43 |
| Hardeman County | 947,463.74 | 1,238,464.45 | 2,185,928.19 |
| Hardin County | 2,849,370.73 | 8,272,551.94 | 11,121,922.67 |
| Hawkins County | 121,135.63 | 945,755.98 | 1,066,891.61 |
| Haywood County | 3,967,834.82 | 5,839,740.91 | 9,807,575.73 |
| Henderson County | 419,159.64 | 1,762,662.05 | 2,181,821.69 |
| Henry County | 4,469,837.39 | 7,544,235.82 | 12,014,073.21 |
| Hickman County | 7,466,629.13 | 9,799,689.94 | 17,266,319.07 |
| Houston County | 3,464,859.71 | 2,539,655.97 | 6,004,515.68 |
| Humphreys County | 6,005,012.83 | 7,892,489.90 | 13,897,502.73 |
| Jackson County | 1,947,206.34 | 1,957,667.00 | 3,904,873.34 |
| Jefferson County | 201,822.09 | 1,302,905.29 | 1,504,727.38 |
| Johnson County | 165,419.76 | 1,091,155.29 | 1,256,575.05 |
| Knox County | 9,242,620.93 | 16,956,989.75 | 26,199,610.68 |
| Lake County | 568,696.79 | 1,118,990.17 | 1,687,686.96 |

FEDERAL PASS-THRU DOLLARS

| COUNTY | 2013 | 2004-2012 | TOTAL |
|---------------------------------|-----------------------|-----------------------|-----------------------|
| Lauderdale County | 4,606,682.36 | 3,594,567.40 | 8,191,249.76 |
| Lawrence County | 1,159,536.06 | 3,428,726.57 | 4,558,262.63 |
| Lewis County | 76,315.72 | 1,148,590.43 | 1,224,906.15 |
| Lincoln County | 196,638.04 | 2,735,638.07 | 2,932,276.11 |
| Loudon County | 607,767.16 | 1,717,429.98 | 2,279,297.14 |
| Macon County | 1,693,776.08 | 5,810,419.46 | 7,504,195.54 |
| Madison County | 7,617,223.95 | 12,487,264.37 | 20,104,488.32 |
| Marion County | 126,867.01 | 2,161,345.68 | 2,288,212.69 |
| Marshall County | 179,080.74 | 2,432,522.21 | 2,611,602.95 |
| Maury County | 5,759,023.97 | 4,363,870.62 | 10,122,894.59 |
| McMinn County | 590,405.73 | 1,723,074.62 | 2,313,480.35 |
| McNairy County | 662,723.51 | 3,366,910.66 | 4,029,634.17 |
| Meigs County | 279,293.81 | 1,580,414.27 | 1,859,708.08 |
| Metro-Nashville-Davidson County | 128,565,081.87 | 123,563,667.11 | 252,128,748.98 |
| Monroe County | 356,898.18 | 1,255,141.45 | 1,612,039.63 |
| Montgomery County | 9,191,900.10 | 17,635,493.51 | 26,827,393.61 |
| Moore County | 57,254.12 | 604,539.20 | 661,793.32 |
| Morgan County | 77,295.00 | 568,076.66 | 645,371.66 |
| Obion County | 361,076.82 | 2,289,509.04 | 2,650,585.86 |
| Overton County | 247,250.94 | 937,621.27 | 1,184,872.21 |
| Perry County | 643,355.61 | 1,246,725.79 | 1,890,081.40 |
| Pickett County | | 300,423.89 | 300,423.89 |
| Polk County | 12,490.37 | 758,392.91 | 770,883.28 |
| Putnam County | 649,659.07 | 7,497,216.75 | 8,146,875.82 |
| Rhea County | 734,478.70 | 2,204,117.69 | 2,938,596.39 |
| Roane County | 318,720.07 | 2,095,669.84 | 2,414,389.91 |
| Robertson County | 68,990.10 | 841,861.40 | 910,851.50 |
| Rutherford County | 2,118,344.42 | 10,557,163.02 | 12,675,507.44 |
| Scott County | 2,983,871.87 | 3,444,259.87 | 6,428,131.74 |
| Sequatchie County | 63,616.70 | 562,782.92 | 626,399.62 |
| Sevier County | 565,892.59 | 1,364,746.27 | 1,930,638.86 |
| Shelby County | 41,036,882.54 | 66,315,763.47 | 107,352,646.01 |
| Smith County | 2,318,226.50 | 5,847,448.34 | 8,165,674.84 |
| Stewart County | 38,990.10 | 936,894.46 | 975,884.56 |
| Sullivan County | 959,661.62 | 3,156,846.32 | 4,116,507.94 |
| Sumner County | 4,504,016.93 | 11,348,707.69 | 15,852,724.62 |
| Tipton County | 8,862,210.64 | 7,379,533.97 | 16,241,744.61 |
| Trousdale County | 494,659.16 | 792,505.48 | 1,287,164.64 |
| Unicoi County | 191,260.46 | 947,720.18 | 1,138,980.64 |
| Union County | 2,338,877.37 | 2,707,506.61 | 5,046,383.98 |
| Van Buren County | 30,303.00 | 55,008.00 | 85,311.00 |
| Warren County | 44,700.00 | 563,388.87 | 608,088.87 |
| Washington County | 1,277,311.44 | 5,157,285.08 | 6,434,596.52 |
| Wayne County | 1,244,317.77 | 1,884,900.53 | 3,129,218.30 |
| Weakley County | 1,323,747.05 | 2,160,811.64 | 3,484,558.69 |
| White County | | 88,772.98 | 88,772.98 |
| Williamson County | 5,373,216.48 | 11,787,313.69 | 17,160,530.17 |
| Wilson County | 679,612.28 | 4,633,060.51 | 5,312,672.79 |
| Totals | 358,233,130.44 | 515,392,777.49 | 873,625,907.93 |

RECOVERY & READYTN

TEMA'S Recovery Branch administers disaster and non-disaster grants, which provide pass-thru funding to state and local governments, and certain private non-profit organizations. Local and state governments use these grants to mitigate against, prepare for, respond to and recover from the full range of disasters and emergencies, both natural and technological. Additionally, the Recovery Branch develops and executes all contracts for all TEMA administered grant programs.

2013 Accomplishments

- Closed more than 1,300 individual recovery projects and more than 150 recovery grants for local governments.
- Worked closely with the Federal Emergency Management Agency (FEMA) on behalf of several local government applicants to gain additional federal program funds for projects in Houston, Jackson and Maury counties.
- Executed 222 contracts and contract amendments to provide significant mitigation, recovery and preparedness funds to local governments.
- Processed more than \$15 million in HLS grant fund reimbursements to local governments.
- Improved TEMA's EMPG application process and quarterly reporting, which FEMA recognized at the 2013 Grants Conference for Tennessee as a success story.
- Conducted 25 site visits with current mitigation and public assistance program applicants.

2014 Goals

- Increase visibility and level of customer service to local government by leveraging technology, outreach programs and field site visits.
- Streamline and standardize Recovery Branch internal and external operations.
- Support local government post disaster recovery by working in concert with other state agencies to identify other sources of recovery funding for less than presidential level events
- Close local projects Presidential Disaster Designations DR-1745, DR-1821, DR-1839, DR-1851 and DR-1856.
- Host Grants Management Workshops for local officials across Tennessee for all TEMA administered pass-thru grants.

READYTN APPROACHES 100,000 USERS

When severe weather threatens, Tennesseans have learned they can use ReadyTN – TEMA's smartphone app for Apple and Android devices – to find information on emergency situations, road conditions and closures, locations of emergency shelters and what to do to prepare for the impending forecast. When several rounds of winter storms threatened much of the country, ReadyTN was downloaded to Apple or Android mobile devices nearly 18,000 times during an 18-day period in 2013.

In the last 6 months, the ReadyTN app has been downloaded by 33,945 Apple device users and 3,880 Android device users.

In April of 2012, TEMA began a statewide television and radio campaign to promote individual preparedness and the ReadyTN smartphone app. To date, TEMA's 30-second non-commercial sustaining announcement messages have aired in all major media markets across the state



Total ReadyTN Downloads: 92,681



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The ReadyTN smartphone application, <http://www.tnema.org/readyTN/index.html>, helps citizens know the hazards in their community and the preparations they should take to be ready for emergencies. ReadyTN provides location-based information on weather conditions, road conditions, open shelters and local emergency contacts.



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